

QUALITY POLICY

Omnium International Limited is committed to delivering an efficient, quality service to our clients driven by our own high standards and expectations. To ensure this, we are fully committed to:

- 1.1. Understanding the needs of our clients, and working closely with them to ensure that our services conform with their requirements;
- 1.2. Understanding and complying with other applicable requirements to deliver our services;
- 1.3. Establish, implement and continually measure the achievement of our Quality Objectives;
- 1.4. Striving to achieve customer satisfaction;
- 1.5. Providing a truly professional and complete quality service to our clients;
- 1.6. Continually seeking areas of improvement to our services;
- 1.7. Ensuring compliance with ISO 9001:2015 Quality Management System;
- 1.8. Complying with our Quality Management System and Procedures, and continually reviewing and improving the effectiveness of our Policy and Procedures; and
- 1.9. Providing regular training and awareness for our staff in line with the latest industry developments and standards.

The success of this policy can only be achieved through teamwork, dedication and commitment by all our staff members. We are committed to aiming for excellence and to accept nothing less. This quality policy is communicated and made available to all our interested parties.



Peter J Westeng

Chairman

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